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Press release

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Low-voltage Electric Power Retail Sales Services in the Kansai Electric Power Company Service Area

TonenGeneral Sekiyu K.K. (head office: Minato-ku, Tokyo; president: Jun Mutoh, "TonenGeneral" herein) announces that it will start providing low-voltage electric power retail sales services in the Kansai Electric Power Company service area, in addition to the Tokyo Electric Power Company service area, set to commence with full deregulation of the low-voltage power market in April 2016.

1. Service area

Kansai Electric Power Company supply areas

2. Schedule (plan)

Acceptance of application forms (written and electronic): April 18, 2016

Supply to start upon completion of switchover

Please direct inquiries to the my denki Customer Service Center.

Inquiries: my denki Customer Service Center

Phone: 0120-505-607 Monday-Saturday 9:00 a.m.-5:20 p.m. (except New Year holidays and national holidays; services available in Japanese only)

Website: <http://mydenki.jp>

TonenGeneral is proceeding with plans for power plant construction in Shizuoka City, Shizuoka, and Ichihara City, Chiba, and sets retail prices based on these large-sized power plants prior to completion. For the time being it will procure power utilizing in-house power generation facilities at its Kawasaki refinery and through purchases from third parties via the wholesale market. By applying to its power generation business the expertise gained in its petroleum business, in areas including cost reduction, efficient operations and thorough pursuit of energy savings, TonenGeneral will provide consumers with a cost-effective and stable supply of electricity.

About the TonenGeneral Group

The TonenGeneral Group has a nationwide network of service stations operated under the Esso, Mobil and General brands, and is engaged in business operations, centered on Group company TonenGeneral Sekiyu K.K., which include crude oil procurement, petroleum and petrochemical

product manufacturing, and electric power supply. The TonenGeneral Group strives to contribute to the development of a vibrant society by maintaining a stable supply of high-quality products and services while working to reduce effects on the environment. For more information, please visit our website at <http://www.tonengeneral.co.jp/english>.

[The official language for TonenGeneral Sekiyu's filings with the Tokyo Stock Exchange and Japanese authorities, and for communications with our shareholders, is Japanese. We have posted English versions of some of this information on this website. While these English versions have been prepared in good faith, TonenGeneral Sekiyu does not accept responsibility for the accuracy of the translations, and reference should be made to the original Japanese language materials.]