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TonenGeneral Sekiyu K.K.
Representative Director and President
Jun Mutoh
Contact:
EMG Marketing Godo Kaisha
Public and Government Relations
Tel: 03-6713-4400

**Investigation Report by the TonenGeneral Sekiyu K.K. Independent
Investigation Committee for Operational Abnormality Reporting**

As reported on October 29, 2012, TonenGeneral Sekiyu K.K. (head office: Minato-ku, Tokyo; “TonenGeneral” herein) received a report and recommendations for improvement from the Sulfur Leak Independent Investigation Committee in connection with the molten sulfur leak that occurred at the TonenGeneral Sakai Refinery and the subsequent violation of the duty to report the incident as required under the Act on the Prevention of Disasters in Petroleum Industrial Complexes and Other Petroleum Facilities (“Petroleum Disaster Prevention Law”), previously reported on July 18, 2012. TonenGeneral subsequently entrusted a new third-party committee, the Independent Investigation Committee for Operational Abnormality Reporting (chairman: Masamitsu Tamura; “Investigation Committee” herein), with an investigation to ascertain whether the recommendations contained in the above report had been soundly implemented, and whether the potential for a similar incident existed at any of its other refineries. An overview of the investigation is as follows.

Items for investigation

- Implementation status of improvements recommended by the Sulfur Leak Independent Investigation Committee
- Reporting of operational abnormalities as stipulated by the Petroleum Disaster Prevention Law

Sites subject to investigation

- All TonenGeneral refineries (Kawasaki, Sakai, Wakayama) and the chemical plant (Kawasaki)

The Investigation Committee compiled its findings in a report, a summary of which has been received by TonenGeneral. In general, the report concludes that effective follow-up actions to the Sulfur Leak Independent Investigation Committee recommendations have been taken, and that during the period subject to the investigation by the Independent Investigation Committee for Operational Abnormality Reporting there had been no reporting violations similar to the one that occurred at Sakai Refinery. The report summary can be accessed through the link below.

TonenGeneral takes the recommendations contained in these reports very seriously, and will continue to implement the recommendations effectively.

Moreover, as an oil refiner, TonenGeneral is well aware that the implementation of operations based on laws and regulations, as well as the maintenance of safety, form the foundation upon which efficient operations must be based, and only when this has been achieved can it carry out

its social responsibility as a corporate citizen to provide a safe, stable supply of energy. TonenGeneral will continue to do its utmost to prevent the occurrence of incidents similar to the one above, and to ensure legal compliance.

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Attachment: [Independent Investigation Committee for Operational Abnormality Reporting Report Summary](#)