ExxonMobil Yugen Kaisha Contact: Public and Government Affairs TEL: 03-6713-4378 K. Kai: 080-1026-3736 K. Tadokoro: 090-6930-9103

## Effects of the Great Tohoku Earthquake #5

ExxonMobil Japan Group reports the following as an update to the previous statement of March 16.

- TonenGeneral Sekiyu's Kawasaki Refinery safely restarted those units which were down, and will reach full production tomorrow (March 18), earlier than expected.
- As reported yesterday, Kyokuto Petroleum Industries Chiba refinery has initiated a safe restart of the facility and is expecting a return to full production in a few days.
- ExxonMobil Japan is continuing its intensive efforts to transport available supplies to stricken areas of Tohoku, in close cooperation with the government and the Petroleum Association of Japan.
- Supplies are in general adequate everywhere outside the Tohoku area, but some service stations continue to experience exceptionally high demand levels. Operating hours and inventories vary from station to station. To check on conditions at your local station, please refer to the site locator on the web at <a href="http://www.ssmapemg.jp/">http://www.ssmapemg.jp/</a> (Japanese only) and call them for more detailed information. Please note that many of our SS are self-serve, and their ability to respond to your inquiries may be limited.
- ExxonMobil Japan employees, retirees and dealers who donate funds to relief of stricken Tohoku will have their contributions matched up to a \$2 million total, as part of a world-wide program announced today by Exxon Mobil Corporation. An immediate donation of \$1 million to the Japanese Red Cross Society for urgent needs was also announced. See <a href="http://www.businesswire.com/news/home/20110315007522/en/ExxonMobil-Contributes-Recovery-Relief-Efforts-Japan">http://www.businesswire.com/news/home/20110315007522/en/ExxonMobil-Contributes-Recovery-Relief-Efforts-Japan</a>

###