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Announcement

TG President Jun Mutoh Contributes Article to Trade Journal "Koatsu Gasu"

An article^{*} written by TonenGeneral Sekiyu K.K. Representative Director and President Jun Mutoh appears in the August edition of "Koatsu Gasu", the monthly trade journal of the High Pressure Gas Safety Institute of Japan. A summary of the article, entitled "Risk Management for Plant Operations – Implementation of a Risk-based Approach", is as follows.

• It is not possible to completely eliminate the risks inherent in plant operations. We eliminate the gravest risks through the full utilization of limited resources (people, equipment, money).

• The use of Process Safety Risk Management (PSRM) contributes to the elimination of major incidents. The development of a culture of safety also contributes to safety in day-to-day operations.

• Investment of resources and training by experts are important for the continuous improvement of PSRM.

• Top management play an important role in developing a culture of safety. All employees, including members of management, must have a firm belief in safety as a core value and focus on the continuance of safe operations.

• The pursuit of safe operations is an endless journey that requires constant efforts for improvement.

The High Pressure Gas Safety Institute of Japan has kindly allowed us to post the article (please click here).

* The article is available in Japanese only.

About the TonenGeneral Group

The TonenGeneral Group has a nationwide network of service stations operated under the Esso, Mobil and General brands, and is engaged in business operations, centered on Group company TonenGeneral Sekiyu K.K., which include crude oil procurement, petroleum and petrochemical product manufacturing, and electric power supply. The TonenGeneral Group strives to contribute to the development of a vibrant society by maintaining a stable supply of energy and offering high-quality products and services while working to reduce effects on the environment. For more information, please visit our website at <u>http://www.tonengeneral.co.jp/english</u>.

[The official language for TonenGeneral Sekiyu's filings with the Tokyo Stock Exchange and Japanese authorities, and for communications with our shareholders, is Japanese. We have posted English versions of some of this information on this website. While these English versions have been prepared in good faith, TonenGeneral Sekiyu does not accept responsibility for the accuracy of the translations, and reference should be made to the original Japanese language materials.]

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